



Greg Veilleux

www.gregveilleux.com

Engineering Manager

As a dedicated leader in the telecommunications industry, I have successfully managed and delivered numerous engineering projects throughout my extensive career. My high energy and focus enable me to provide resources that maximize productivity and clarity, while my in-depth knowledge and experience span across various facets and technologies of the service provider industry.

● greg@veiloak.com

● (470) 217-0700

● 1307 Cobblestone Ln, Woodstock, GA 30189

● SKILLS

Leadership
Product Management
Team Leader
Training Leader
IP Network Engineering
Optical Transport Engineering
Documentation Design.
CMTS
vCMTS
IP Multicast Video
Full life cycle of MSO
technology

● HONOR AWARDS

Employee of the year
Link to leadership
Nominee
Engineer Innovation
award

● Certifications

CCNA
CCNP
JNCIA
MCSE
CompTia A+
CompTia Linux+

● Education

BS Information Technology 2004
Hodges University Naples Florida

● WORK EXPERIENCE

Comcast

Network Reliability Manager 08/2022-Present Atlanta, GA

- Spearheaded a team of engineers focused on identifying network reliability issues.
- Developed comprehensive action plans to strengthen network reliability, incorporating detailed designs, project management, and oversight.
- Delivered regular, detailed reports on network health to senior leadership.
- Successfully reconciled network alarming and errors to ensure seamless network performance.

Provisional Fill-in Manager

IP Network Manager 09/2022 - 04/2023 Atlanta, GA

- Demonstrate leadership by managing and guiding a team of IP Network Engineers.
- Ensure successful implementation of the plan of record and adherence to the allocated budget.
- Provide guidance and scheduling for daily business as usual (BAU) activities.
- Proactively schedule regular training and career development opportunities for team members to foster growth and professional advancement.

Comcast

Principal Engineer 4 (rPHY Technologies) 11/2020 - 08/2022 Atlanta, GA

- Provide strategic guidance on department growth and planning as a leader in engineering.
- Effectively prioritize and delegate daily tasks for team members within the engineering project team.
- Utilize expertise to develop engineering solutions to a diverse range of projects and design issues.
- Optimize project development and roll-out through in-depth technical research and risk-reward analysis.
- Develop comprehensive process and engineering documentation.
- Facilitate vCMTS training for technical teams across the division to enhance their skills and knowledge.
- Provide valuable guidance to senior leadership on planning and obstacle resolution.



● Accomplishment

As a highly accomplished professional, I take pride in my ability to implement numerous cutting-edge technologies throughout my career, and I am pleased with the significant progress that has resulted from these efforts.

● Volunteering

Special Equestrians
American Red Cross
Harry Chapin food bank

● About me

I am a dedicated person that treats everyone with kindness. Life, Family, Career.

● INTERESTS

Meditation
Hiking
Kayaking
Health and Wellness

● Favorite Quote

“Whatever the mind of man can conceive and believe, it can achieve.”
-Napoleon Hill

● WORK EXPERIENCE

Comcast

Engineer 3 (rPHY Technologies)
07/2018-11/2020 Atlanta, GA

- Designed, implemented, and oversaw the development of the rPHYvCMTS architecture.
- Proficiently documented designs, EDPs, as-builds, and DAAS mapping to ensure accuracy.
- Created and maintained EDPs for all rPHY vCMTS builds to maintain consistency and accuracy.
- Consistently executed daily workflow tasks, ensuring all project activities remained on schedule.
- Fostered and maintained collaborative and professional relationships with project leadership and clients while identifying and implementing effective solutions to complex engineering problems.

Comcast

Engineer 3 (Optical Transport)
09/2016-07/2018 Bonita Springs, FL

- Provided leadership in overseeing production efforts for a large-scale optical transport network.
- Collaborated with fiber plant engineers to ensure resilient network operations.
- Created and meticulously maintained network diagrams for new and existing networks.
- Verified work order information and equipment receipt to streamline project completion.
- Interpreted circuit diagrams expertly to facilitate project implementation.

Comcast

Engineer 3 (Enterprise IP Network)
08/2015-09/2016 Denver, CO

- Designed and maintained mixed-vendor IP networks with exceptional proficiency.
- Expertly managed a large-scale IP network utilizing OSPF as its primary routing protocol.
- Demonstrated proficiency in functions such as design documentation and configuration.
- Successfully identified and implemented effective resolutions to complex engineering problems, contributing to network optimization.

Comcast Engineer 2 (Network)
01/2008-08/2015 Naples, FL

Time Warner Cable Engineer 2 (Commercial Network)
01/2006-01/2008 Ft Myers, FL

Time Warner Cable Network Administrator
01/2004-01/2006 Cape Coral, FL

Time Warner Cable PC Technician Supervisor
03/2002-02/2004 Cape Coral, FL